First setup of the Aduro Pellet stove

Tools: Aduro pellet stove app (customer's phone)

NB: All changes and adjustments must be conducted when the stove is cold and disconnected from the power supply.

Installation:

- Check and understand the installation instructions as described in the user manual and the norms in the local country or region where the stove is installed.
- Ensure that the position of the stove is appropriate for safe use and does not pose a potential risk. Check that the positioning follows the safety distance requirements in the user manual.
- Ensure that there is adequate ventilation in the installation area to allow proper draft and proper combustion.
- Ensure correct draft on the installation. The recommended draft for Aduro pellet stoves must be 10-14 Pascals measured right above the stove. If the draft is not sufficient, inform the customer of the consequences and advise them to improve the chimney and/or install an Aduro DraftOptimizer.

Start-up visit:

- Inspect the stove and air path system for any visible defects or damage that may affect performance or safety:
  - Check the outside of the stove (for any scratch on the surface) and the elements inside the stove.
  - Check if the brazier is in its correct position.
  - Check the positioning of all metallic baffle plates. If these have moved or have fallen, they can prevent correct draft and air passage.
  - Dismount the back plate of the stove. Make sure all components are connected correctly.
- Connect the pellet stove to a suitable power outlet as described in the user manual e.g. make sure that the connection is grounded. Check that the control panel is working properly and that there is light in some of the LED's.
- Connect the stove to the cloud by setting it up in the Aduro Pellet Stove app. Find a guide here: How to connect the Aduro pellet stove to app and Wi-Fi.
- For the Aduro P5 only: connect the remote to the stove as described in the user manual.
- Help the customer in enabling cloud access for their stove. Find a guide here: How to share your Wappsto access.
- Update the firmware of the control board to the newest version. Find a guide here: How to update the firmware of the control board for the pellet stoves

User guidance:

- Guide the costumer on how to use the different functions in the stove (power mode, room temperature mode, or calendar mode).
- Show how to set up calendar mode on the control panel or the remote control (Aduro P5) and how to activate it.
- Explain the "Stand-by mode".
- Explain the daily cleaning operations for the stove. Find a guide here: Cleaning the Aduro P1 and P4 series or Cleaning and maintenance of the Aduro P5 series.

Installation Process:

- Fill the pellet container with pellets and perform an initial load as described in the user manual to fill the augers with pellets and ensure proper feeding.

- If eligible and allowed: Perform an ignition in the stove to make sure it starts and works properly. Check the stove closely during the initial start-up to ensure proper functioning and to identify any issues.
- Adjust the settings for the pellet amount and fan speed to optimize combustion. Find a guide here: Adjustment of settings on Aduro pellet stoves.
- Perform a test run by letting the stove run for a short period to verify that it operates correctly and heats the space effectively.

Post installation:

- Schedule the next annual service visit - this is mandatory to keep the warranty and maintain proper function of the stove.
- Inform the customer of the benefits of using pellets with high quality.