

First setup of the Aduro Hybrid stove

Tools: Aduro Hybrid app (customer's phone)

NB: All changes and adjustments must be conducted when the stove is cold and disconnected from the power supply.

Pre-Installation Preparation:

- Check and understand the installation instructions as described in the user manual and the norms in the local country or region where the stove is installed.
- Ensure that the position of the stove is appropriate for safe use and does not pose a potential risk. Check that the positioning follows the safety distance requirements in the user manual.
- Ensure that there is adequate ventilation in the installation area to allow proper draft and proper combustion.
- Ensure correct draft on the installation. The recommended draft for Aduro hybrid stoves is 10-14 Pascals measured right above the stove. If the draft is not sufficient, inform the customer of the consequences and advise them to improve the chimney and/or install an Aduro DraftOptimizer.

Start-up visit:

- Inspect the stove and air path system for any visible defects or damage that may affect performance or safety:
 - Check the outside of the stove (for any scratch on the surface) and the elements inside the stove (vermiculite).
 - Check if the brazier and the cast iron grate are in the correct position.
 - Check the positioning of the metallic baffle. If it has moved or has fallen, it can prevent correct draft and air passage.
 - Check the ignitor and its position.
- Connect the hybrid stove to a suitable power outlet as described in the user manual e.g. make sure that the connection is grounded. Check that the control panel is working properly and that there is light in some of the LEDs.
- Connect the stove to the cloud by setting it up in the Aduro Hybrid stove app. Find a guide here: [Connect the Aduro Hybrid stove to Wi-Fi](#). Fill out the customer's information in the Aduro hybrid cloud and set yourself as their craftsman.

User guidance:

- Guide the customer on how to use the different functions in the stove and the app (power mode, room temperature mode, and timetable).
- Show how to set up the timetable. Find a guide here: [How to use the timetable in the Aduro Hybrid app](#).
- Instruct the customer on the daily operation and how they can maintain their stove. Find a guide here: [Cleaning the Aduro Hybrid](#).
- Explain how the stove switches between pellet and wood modes.
- Explain the use of Aduro-tronic (open for wood mode / closed for pellet mode)

Installation Process:

- Fill the pellet container with pellets and allow them to feed into the brazier. Follow the steps described in the user manual.
- Perform an ignition in the stove to make sure it starts and works properly. Check the stove closely during the initial start-up to ensure proper functioning and to identify any issues.
- Perform a test run by letting the stove run for a short period to verify that it operates correctly and heats the space effectively.

- Adjust the settings for the pellet amount and fan speed to optimize the function of the stove. Find a guide here: [How to use the Aduro Hybrid App.](#)

Post installation:

- Schedule the next annual service visit - this is mandatory to keep the warranty and maintain proper function of the stove.
- Inform the customer of the benefits of using pellets with high quality.